

BOOKING CONDITIONS



17 Market Place, Chippenham, SN153HW

Appointments

On receipt of a **non-refundable deposit** we will book you in for a tattoo appointment with the artist agreed. This acts a contract between the artist and yourself.

If you wish to rearrange your appointment we require a minimum of 72 hours notice in order for you to retain your deposit for all artists **except Chantale** who requires 7 days notice to reschedule. We can only reschedule appointments once, after that you will lose your deposit.

We will call you to confirm your appointment with Chantale the week before, and if we have to leave a voicemail please respond by either:

- returning the call (01249655521)
- emailing (info@picturehousetattoostudio.com)
- texting (07933509619)

to confirm your attendance. If we cannot confirm with you by any of these methods we will have to reschedule your appointment.

If you wish to cancel your appointment you will not receive your deposit back. Should you fail to turn up for your appointment all further sittings at the studio will have to be paid for in full at the time of booking.

Charges

The hourly rate and/or price of the tattoo will have been agreed during the consultation process. If the tattoo changes from the initially agreed design/placement/size etc then additional charges maybe applicable if additional time is required.

Payments

Deposits can be made by cash at the studio or online on the website, the balance owed to be paid at the end of your appointment in full.